



The International Housing and  
Home Warranty Association

## **International Housing and Home Warranty Association (IHHWA)**

### **Governance and Terms of Reference**

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## The International Housing and Home Warranty Association

### **1. Remit and Purpose of IHHWA**

The International Housing and Home Warranty Association (IHHWA) aims to promote the benefits of construction guarantees and warranties at an international level. It provides a platform for housing warranty organisations and related businesses to meet and exchange information. The IHHWA brings together new-home warranty bodies from across the world to:

- Provide a forum for warranty organisations to establish contact and build relationships around the world
- Exchange policy and claims information on respective warranty markets
- Share best business practices and experience
- Share market and business intelligence
- Provide a portal through the IHHWA website for information, research and policy updates on housing and home warranty
- Provide regular updates on issues within the warranty market
- Hold one annual meeting with a programme of activity, discussions, tours and updates, with additional meetings held virtually during the year as required.

IHHWA was founded in 1993, originally as the Association of European Home Warranty Organisations (AEHWO) to represent home warranty interests to Parliamentary, Government and Civil Service agencies, the Institutions of the European Union and other international bodies. It expanded to become IHHWA in October 2010.



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## **2. Governance of IHHWA**

### **a) Chair and Secretariat of IHHWA**

The National House Building Council (NHBC) provides the secretariat for IHHWA. NHBC is the UK's leading independent provider of warranty and insurance for new-build homes, and one of the first Home Warranty Organisations in the world, having been established in 1936.

NHBC works to help IHHWA provide a unique forum for information exchange, as well as promoting best practice in raising standards in residential construction and consumer protection for home buyers.

NHBC, as the Secretariat carries out the following functions:

- Arranges the Annual Meeting for IHHWA. Annual meetings will be held in person in an agreed location, hosted by one of the member organisations.
- Compiles an agenda for each meeting, working with members to cover the most relevant and important business issues facing members, and specifically the member hosting the meeting.
- Arranges logistics around international meetings including providing papers for meetings, arranging guest speakers and meeting venues, and/or supports the host member in the above.
- Arranges social events around the IHHWA meetings
- Maintains the IHHWA website
- Provides briefing materials on warranty policy developments for meetings
- Engages with potential new members about the role of IHHWA
- Oversees the Finances on behalf of the Membership

NHBC also provides an acting Chair for IHHWA Governing Board meetings and as a representative at external events where IHHWA is represented. However, each IHHWA meeting will usually be chaired by a representative from the country/organisation hosting the relevant meeting.



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**b) The Governing Board of IHHWA**

Member organisations appoint an individual to represent their country as a Director/Member of the IHHWA Board. All spending and major decisions are approved by the IHHWA Board of Directors including:

- Membership Fees
- Review and approval of new member applications
- Key activities of IHHWA
- Budget/expenditure
- Potential lobbying work

**3. Membership**

The Association represents major home warranty organisations around the world that provide or have an interest in developing and delivering home warranty schemes. Different business models for the delivery of home warranty schemes are welcome, including direct insurers, Managing General Agents and other models.

**a) Current Members of IHHWA**

Below is a list of current member countries of IHHWA and the main contact person for each member.

**Belgium and Luxembourg:**

- Groupe CEA: <http://cea-belgium.be> – Contact: Michel van Droogenbroek – [mva@cea-belgium.be](mailto:mva@cea-belgium.be)

**Canada:**

- Canadian Home Warranty Council (CHWC) – <http://chwc-ccpgr.com> – Contact: John Kozole – [Springedge@shaw.ca](mailto:Springedge@shaw.ca)
- Canadian Home Warranty Council Members include:
  - Alberta New Home Warranty Program (ANHWP) – <http://anhwp.com> – Contact: Byron Moore – [bmoore@anhwp.com](mailto:bmoore@anhwp.com)

**France:**

- Groupe CEA (CEA + Agemi) – <https://www.cea-assurances.fr/> – Contact: Capucine Bernon – [capucinebernon@cea-assurances.fr](mailto:capucinebernon@cea-assurances.fr)



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### **Ireland**

- **Homebond** - <https://www.homebond.ie/> Contact: Conor Taaffe - [ctaaffe@homebond.ie](mailto:ctaaffe@homebond.ie)

### **Japan:**

- Association of Housing Warranty Insurers (AHWI) – Contact: Kazuyuki Kubota - [k\\_kubota@kashihoken.or.jp](mailto:k_kubota@kashihoken.or.jp)
- The Foundation for Housing Warranty <https://www.how.or.jp/en/index.html> – Contact: Mayumi Izumi - [izumi@how.or.jp](mailto:izumi@how.or.jp)

### **Netherlands:**

- SWK - <https://swk.nl/> - Contact: Nico Barendse - [N.Barendse@swk.nl](mailto:N.Barendse@swk.nl)
- Woningborg - <https://www.woningborg.nl/>

### **South Korea:**

- Korea Housing Guarantee Company (HUG) - [https://www.khug.or.kr/index\\_hug\\_in.jsp](https://www.khug.or.kr/index_hug_in.jsp) - Contact: EunSue Park [eunsue.park@khug.or.kr](mailto:eunsue.park@khug.or.kr) / Tae-oh Kim [teology@khug.or.kr](mailto:teology@khug.or.kr)

### **USA:**

- PWSC <https://www.pwsc.com/> Contacts: Paul Weckerly - [paulweckerly@pwsc.com](mailto:paulweckerly@pwsc.com) and Lindsay Tingler - [lindsaytingler@pwsc.com](mailto:lindsaytingler@pwsc.com)

### **UK:**

- MDIS (Premier Guarantee & LABC Warranty), UK - <https://mdgroup.uk/> - Contact: Craig Ross - [craig.ross@hsbeil.com](mailto:craig.ross@hsbeil.com)
- NHBC, UK - <https://www.nhbc.co.uk/> Contact: Daniel Pearce - [DPearce@nhbc.co.uk](mailto:DPearce@nhbc.co.uk)

### **b) Membership Fees**

The 2025 fees are currently proposed at €2,000 per Member organisation. The spending of membership fee funds will be approved and agreed to by the Board Members/Directors. Fees are intended to be used towards the cost of hosting IHHWA events and related hospitality such as meals and refreshments, transport and tours/events. Membership fees will be reviewed each year by the Board of Directors.